

<i>Date</i>	<i>Action</i>	<i>Officer responsible</i>	<i>To be completed/ progressed to next stage</i>	<i>Notes/Progress to date</i>
8 January 2013	<p>Public Conveniences</p> <p>TfL who are currently exploring improvements to the Bishopsgate area to make the area more attractive and remove some of the clutter such as the brick planters.</p> <p>An update on the viability of extending the opening hours of the Bishopsgate and Eastcheap toilets will be included in the Public Convenience Strategy planned for November committee.</p> <p>Usage of the Disabled facilities at Monument and signage were also being reviewed and this will form part of the wider review of the public convenience strategy which will be reported back to this committee as above.</p> <p>Improved signage has been commissioned to direct people to the nearby Eastcheap facilities.</p>	Director of the Built Environment	<p>To be presented to the Committee April/May 2014</p> <p>November 2014</p> <p>November 2014</p> <p>TBC</p>	<p>May Update</p> <p>Due to diaries commitments there has been a slight delay in organising the feedback session to the Member working group. This session is scheduled to take place on the 30th April where Members will receive the outcomes of the field work and recommendations.</p> <p>July Update</p> <p>PHES Committee received a presentation from Karen Bunt of TNS showing the results of the customer satisfaction survey. There were a number of recommendations for officers to consider as a result of the feedback. Currently we are awaiting the outcome of the service based reviews (SBR) which is expected over the Summer; officers will then be able to develop a forward strategy for the public convenience service with an understanding of the SBR and the recommendations of the customer satisfaction survey. With a report coming to PHES later in the year around November 2014.</p>

<p>2 July 2013</p>	<p>Materials Recovery Facility (MRF) in Kent - It was agreed that a visit to this facility would be arranged.</p>	<p>Director of the Built Environment</p>		<p>A very informative visit to the Veolia MRF in Southwark took place on the 23rd June with seven members of the PHES committee attended. The tour of the full facility was well received.</p>
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<p>11 March 2014</p>	<p>Light Pollution –</p> <ul style="list-style-type: none"> i) That the City Property Advisory Team/Town Clerk be authorised to write to building owners and occupiers in the neighbourhood where residents had been affected by light pollution to alert business owners of the problem and to prompt engagement. ii) the Director of Transportation and Public Realm agreed to speak with the City Planning Officer to discuss the possibility of examining potential light pollution as part of future planning applications. 	<p>City Property Advisory Team/Town Clerk</p>		<p>In hand.</p> <p>Under the Planning Acts it is difficult to control the internal operations of specific areas of buildings and conditions could not be applied in relation to internal illumination. However, the City is aware that light spillage from adjoining buildings to residents can be a source of nuisance and in considering applications we do review whether design features could be included which would result in less light spillage where premises are adjacent to residents.</p>
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11 March 2014	<p>Out of Hours Service –</p> <p>i) With regard to noise nuisance in Clothfair from taxis picking up late in the evening - it was agreed to clarify what legislation was in place; and;</p>	Director of Markets and Consumer Protection		<p>To require drivers to turn off their engines and issue Fixed Penalty Notices if the request refused:</p> <p>The Road Traffic (Vehicle Emissions) (Fixed Penalty) (England) Regulations 2002</p> <p>There is no legislation available to enforce against people making noise in the street or noise from car engines.</p> <p>To tackle loud car stereos: The Control of Pollution Act 1974 or</p>

				Environmental Protection Act 1990.
11 March 2014	Thames Estuary Partnership - Members noted that the appointment process would be clarified at the next meeting.	Director of Markets and Consumer Protection/ Town Clerk		<p>Clarification has been sought regarding the appointment process.</p> <p>As an Outside Body, this appointment falls under the remit of the Court of Common Council.</p> <p>A report will be prepared by the service area and submitted to your Committee in July which sets out the background to the TEP and why a CoL representative is required. The report will also make reference to the Committee's on-going support for a member of the committee or former member with experience of the TEP to serve in this role and a recommendation will be put forward to the Court seeking its approval for the appointment.</p> <p>A Court report would then be submitted on that basis.</p>
13 May 2014	Street Trading Policy The enforcement of seizure of un-licensed traders' goods.	Director of Markets and Consumer Protection	July 2014	Members requested an update on the June 2014 decision to allow the enforcement of seizing un-licensed street traders' vehicles.
13 May 2014	Public Conveniences Findings and recommendations from		July 2014	Members requested a list of participants of the

	field work into Public Conveniences and the Community Toilet Scheme (CTS) were presented to Committee by Karen Bunt, Director of TNS.			CTS. July Update A list of Community Toilet Scheme members has been circulated to Members.